

PRIVACY POLICY FOR PILOT COMMUNICATION SERVICES

Effective Date: 08/01/2025 Last Updated: 08/08/2025

This Privacy Policy describes how Odyssey Pilot Hours (“we,” “our,” or “us”) collects, uses, and protects personal information when communicating with pilots via text messages, phone calls, and other communication channels as part of our time-building programs and aircraft rental services.

Odyssey Pilot Hours is committed to safeguarding the privacy of our users. We want to assure you that we do not share your personal information with third parties.

INFORMATION WE COLLECT

We do not sell, rent, or share this information with any third parties. We collect only the information necessary to provide and improve our services, such as:

- **Contact Information:** Name, phone number, email address
 - **Pilot Credentials:** License type, flight hours, ratings, endorsements
 - **Scheduling Preferences:** Availability, preferred aircraft, time-building goals
 - **Communication Logs:** Text message content, call duration, timestamps
 - **Device Information (if applicable):** IP address, device type, operating system
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HOW WE USE YOUR INFORMATION

The information collected is used solely for communicating with you as the intended party. We do not share your information with external parties for marketing or any other purposes. Additionally, no mobile or messaging consent information will be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

We may use personal data for the following purposes:

- Onboard pilots into our Time-Building Programs or Aircraft Rental Services
- Coordinate flight schedules and aircraft rentals
- Send reminders, updates, and confirmations via text or call
- Respond to inquiries and provide support
- Share safety alerts, operational changes, or weather-related updates
- Improve our services and communication efficiency

HOW WE PROTECT YOUR INFORMATION

We implement industry-standard security measures to safeguard your data:

- Encrypted storage of contact and communication data
 - Access controls and authentication for internal systems
 - Regular audits and monitoring for unauthorized access
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SHARING YOUR INFORMATION

Odyssey Pilot Hours does not share any client data with third parties for marketing, promotional purposes, or any other purposes. Your personal information is kept confidential and is not disclosed to any outside organizations, except as required by law or with your explicit consent. We do **not** sell or rent your personal information. We may share it only in the following cases:

- **With authorized staff or dispatch personnel** for scheduling and operational purposes
- **With third-party service providers (Nextiva)** who support our communication systems (e.g., SMS platforms), under strict confidentiality agreements
- **As required by law** or to comply with legal obligations

We may share aggregated, non-identifiable information with others without further notice to you, such as the total number of people who used the Service in a specific month or the total number of messages sent during a particular period.

INTERNATIONAL DATA TRANSFERS

Your Personal Information may be transferred to and processed in locations outside of your state, province, country, or other governmental jurisdiction where the data protection laws may differ from those in your jurisdiction. We take steps to ensure that your data is handled securely and in line with this Policy, regardless of where it is processed.

COOKIES AND TRACKING TECHNOLOGIES

Our Service may use cookies and similar tracking technologies to enhance your experience. Cookies are small text files placed on your device to collect information about your activity on the Service. You can control the use of cookies through your browser settings, but disabling cookies may limit your ability to use certain features of the page or Service.

COMMUNICATION PREFERENCES

You may opt out of non-essential communications at any time by:

- Replying "STOP" to text messages
- Contacting us at Admin@Flyoph.com

Essential communications related to safety, scheduling, or aircraft operations may still be sent as needed.

PILOT RIGHTS & ACCESS

You have the right to:

- Access and review your personal data
 - Request corrections or updates
 - Request deletion of your data (subject to operational and legal constraints)
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DATA RETENTION

We retain communication records and pilot data only as long as necessary for operational, legal, and safety purposes.

UPDATES TO THIS POLICY

We may update this Privacy Policy from time to time. Changes will be posted on our website or communicated directly to enrolled pilots.

CONTACT US

For questions or concerns about this Privacy Policy or your data, please contact:

Odyssey Pilot Hours
2650 S Main Street, Erie, CO 80516
Admin@FlyOph.com
(720) 630-0313